

TERMS & CONDITIONS (SAINT VINCENT)

Bookings & Confirmation

- If the charter is confirmed
- Payment had to be done within 3 days once invoice issued.

Rescheduling Policy

- Rescheduling due to adverse weather as concurred by the Captain is free of charge. The Charterer has to be present onboard with the Captain to ascertain the weather and water conditions whether it's suitable to sail in the event of bad weather. If the charterer does not show up on the day of charter, it's considered a no-show and will be an immediate forfeiture.
- The first rescheduling due to adverse weather is provided free of charge, only if it's more than 14 days made known prior to the charter date, subject to availability. Subsequent rescheduling will incur 50% charge of the charter fee and must be made more than 14 days prior to the charter date.
- Rescheduling/postponement will incur a 50% charge of the charter fee if it's other reasons besides adverse weather unless otherwise stated.
- If you want to reschedule your charter from a weekend slot to a weekday slot, we won't be able to refund the difference in the charter fee.
- Validity for the rescheduled booking must take place within 3 months from the first original booking date unless otherwise stated. After 3 months, no refund will be provided and the charter will be taken as a new request.
- If you want to reschedule your charter from a weekday slot to a weekend slot, you will need to top up the difference in the Charter fee.
- All the above stated is subject to charter slots availability.

Cancellation policy

- Once the charter is confirmed and paid for, no refund will be made if the charterer decides to cancel.
- Any external vendors such as teambuilding, catering, wedding planners etc., once booked and paid for will not be refunded, unless stated otherwise.
- Any extra crew, once booked and paid for will not be refunded unless stated otherwise