

TERMS & CONDITIONS

Cancellation

1. Cancellations of confirmed bookings made more than 14 days prior to departure will be refunded fully.
2. Cancellations of confirmed bookings made less than 14 days prior to departure will be subjected to 50% forfeit of the charter fee.
3. Any extra crew or services, once booked and paid for will not be refunded unless stated otherwise

Rescheduling

1. Rescheduling due to adverse weather as concurred by the Captain is free of charge. The Charterer have to be present onboard with the Captain to ascertain the weather and water conditions whether it's suitable to sail in the event of bad weather. If the charterer does not show up on the day of charter, it's considered a no-show and will be an immediate forfeiture.
2. The first rescheduling due to adverse weather is provided free of charge, only if it's more than 14 days make known prior to the charter date, subject to availability. Subsequent rescheduling will incur a 50% charge of the charter fee and must be made more than 14 days prior to the charter date.
3. Rescheduling/postponement will incur a 50% charge of the charter fee if it's other reasons besides adverse weather unless otherwise stated.
4. If you want to reschedule your charter from a weekend slot to a weekday slot, there will be no refund on the difference of the charter fee.
5. Validity for the reschedule booking must take place within 2 months from the first original booking date unless otherwise stated. After 2 months, no refund will be provided and charter will be taken as a new request.
6. If you want to reschedule your charter from a weekday slot to a weekend slot, you will need to top up the difference in Charter fee.
7. All the above stated is subject to charter slots availability.